

FOR PUBLICATION

ICT STRATEGY AND ACTION PLAN PROGRESS REPORT

MEETING:	OVERVIEW AND PERFORMANCE SCRUTINY FORUM
DATE:	16 JUNE, 2015
REPORT BY:	EXECUTIVE DIRECTOR
WARDS:	ALL
COMMUNITY ASSEMBLIES:	ALL

FOR PUBLICATION
BACKGROUND PAPERS FOR PUBLIC REPORTS: Nil

1.0 PURPOSE OF REPORT

1.1 To update members of the Overview and Performance Scrutiny Forum on the current position regarding the ICT Strategy and Action Plan.

2.0 RECOMMENDATION

2.1 That the progress report regarding the ICT Strategy and Action Plan be noted.

3.0 BACKGROUND

3.1 ICT is crucial as an enabler of transformation, as a framework to protect and manage the council's data and information, as a provider of our key communications channels and how we deliver a range of services to our borough.

3.2 Our ICT strategy needs to be up to date and forward thinking, taking into account the changing context of local government, the changing behaviour and expectations of our citizens and businesses, as well as the rapid rate of change within the ICT

industry that provide both challenges and exciting opportunities. We also need to manage the growing risk of cyber fraud and data security.

- 3.3 The council currently has an ICT strategy, which was produced to cover the period 2012–2014. It is recognised that this document needs updating.

4.0 CURRENT POSITION

- 4.1 Work has been carried out to understand and map the current ICT systems and infrastructure to ensure we have an accurate baseline and asset list.

- 4.2 The themes and main areas of focus for our new ICT strategy have been identified and these are:

- The pace of change
- ICT as an enabler
- Business outcomes
- Access to technology
- Value for money

- 4.3 The document will focus on a strategy to deliver business and service outcomes rather than delivery of technology for its own sake. The key drivers include:

- Improved access for all
- Business transformation
- Intelligence and information
- Mobile and agile working
- Partnerships and shared services
- Reliability and compliance

- 4.4 The document will also include general principles for the ICT service which will be used as a compliance checklist for any future commissioning and procurement of ICT products.

5.0 NEXT STEPS

- 5.1 Work will continue to develop the detail of the strategy and a final draft is expected to be completed by July in order to enable

stakeholder consultation before the document is presented to cabinet in September 2015.

6.0 CORPORATE CONSIDERATIONS

6.1 There are no financial, legal or equalities considerations arising from this report.

7.0 RECOMMENDATION

7.1 That the progress report regarding the ICT Strategy and Action Plan be noted.

Further information regarding this report can be obtained from James Drury, Executive Director Tel: 01246 345292