

Approval of a corporate concessions policy

Appendix B – Concessions data summary 2019

During this review of the existing policy, no service areas has indicated concerns or suggested amendments to the existing policy. Furthermore, best practise equalities considerations have not resulted in additional concessionary categories being suggested, and therefore, no further amendments are recommended at this point.

Queen’s Park Sports Centre and the Healthy Living Centre

At 4th September 2020, there were a total of 9229 members at the Healthy Living Centre (HLC) and Queen’s Park Sports Centre (QPSC). 1286 (20%) of these memberships were concessionary, as defined in this policy. This included 788 concessionary members at HLC, 498 concessionary members at QPSC, and 559 student memberships

Concessionary memberships include: Change 4 Life Junior, Active Chesterfield Junior, Student, concessionary Direct Debit, and concessionary three or twelve month pre-paid memberships.

Pest Control

CBC currently offers a 20% discounted concessionary rate to pest control customers.

During the 2019 calendar year (1st Jan 2019 - 31st Dec 2019) a total of 655 pest control transactions were completed, with 122 (18.3%) of these being provided at a concessionary rate.

Bulky waste

CBC currently offers a 20% discounted concessionary rate to bulky waste customers.

During the financial year 2019-20 a total of 2455 requests for bulky waste removal were received, with 978 (40%) of these being provided at a concessionary rate.

Crematorium services

For many years, Chesterfield Borough Council and Chesterfield and District Joint Crematorium have not charged for the cremation or burial fee for a child (under 18 years). In 2019, the Government launched the Children's Funeral Fund for England. The Council continues not to send an invoice to bereaved parents or the Funeral Director, and instead claims expenses directly from the Fund for burial and cremation.

Bereavement Services is now able to recover the costs relating to child funerals of approximately £8,000 per annum since the introduction of the scheme that the Council did not previously recover.

Productions and events at the Winding Wheel Theatre and Pomegranate Theatre.

Across the Winding Wheel Theatre, the Pomegranate Theatre and the Pomegranate Theatre Bar, a total of 34,587 concessionary rate tickets were sold during the calendar year 2019. This represents 28% of total ticket sales.

Hire of Winding Wheel, Assembly Rooms and Hasland Village Hall.

Community groups receive a concessionary rate for the hire of these venues. There are a total of 23 **regular** hirers across these three venues, although the ratio of commercial to community hire charge varies between them.

- Winding Wheel Theatre – There are two regular hirers of the Winding Wheel Theatre (both at community rate), the rest of the hirers, who do not make regular bookings are estimated to be split 84%/16% between those on the community rate and commercial charge rate. The community rate offers an approximate 50% discount on the full 'commercial' rate.
- Hasland Village Hall – There are nine regular hirers, six of which receive community rate. The rest of the hirers, who do not make regular bookings are estimated to be split 97%/3% between those on the community rate and commercial charge rate. The community rate offers an approximate 50% discount on the full 'commercial' rate.
- Assembly Rooms – There are 12 regular hirers at the Assembly Rooms, 11 of which receive community concessionary rate. The rest of the hirers, who do not make regular bookings are estimated to be split 65%/35% between those

on the community rate and commercial charge rate. The community rate offers an approximate 34% discount on the full 'commercial' rate.

Venue	Regular hirers at community rate	Regular hirers at commercial rate	Non-regular hirers split - Percentage at community / commercial rate	Approx. Percentage discount for community rate hire
Winding Wheel Theatre	2	0	84% / 16%	50%
Hasland Village Hall	6	3	97% / 3%	50%
Assembly Rooms	11	1	65% / 35%	34%

Hire of Pomegranate Theatre

The vast majority of hirers for the Pomegranate Theatre attract either the community hire rate or dance school tariffs.